

# **Greenville Police Department 2020 Citizen Complaints and Internal Investigations Summary Report**



To: Chief J. Howie Thompson  
From: Captain P. D. Mullinax  
March 15, 2021  
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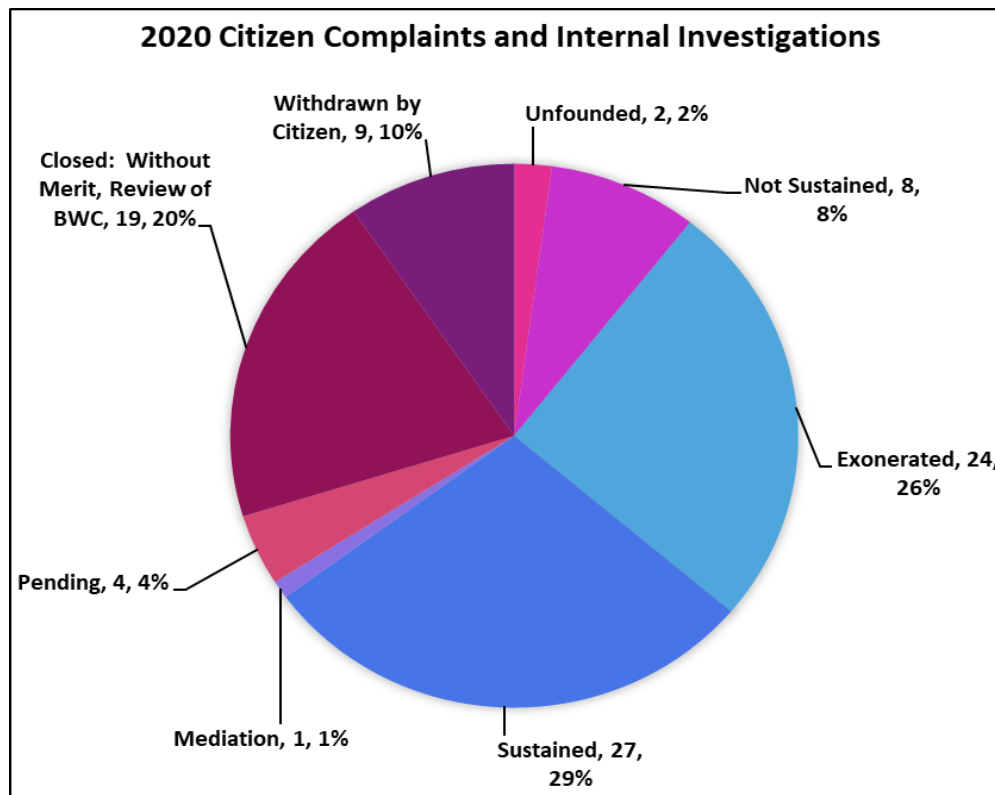


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## Greenville Police Department 2020 Citizen Complaints and Internal Investigations Summary Report

In 2020, the Internal Affairs Unit processed 67 citizen complaints (totaling 123 allegations) and 27 internal investigations. This report, as with the previous year, includes data for **division-level investigations; investigations closed without merit following review of body-worn cameras; complaints resolved through independent mediation; and complaints withdrawn by the complainant.** While all allegations were investigated and adjudicated individually; for this report, complaints involving multiple allegations are counted as one case and with an overall disposition. For 2020, investigations were disposed of as follows:

	2018		2019		2020	
	Count	%	Count	%	Count	%
Unfounded	3	6.0%	4	6.0%	2	2.2 %
Not Sustained	6	12.0%	4	4.0%	8	6.0%
Exonerated	10	20.0%	9	13.0%	24	28.9%
Sustained	12	24.0%	18	26.0%	27	23.0%
Mediation	4	8.0%	2	3.0%	1	.70%
Pending	0	0.0%	0	1.0%	4	18.5%
Closed: Without Merit, Reviewed of BWC	11	22.0%	25	36.0%	19	14.1%
Complaint Withdrawn	4	8.0%	8	11.0%	9	6.7%
<b>TOTAL</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>



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Field Operations makes up over half of the sworn workforce and is the source for the majority of arrests and contacts with the public. Of the **65** investigations involving Field Operations officers, **47** were generated from citizen complaints.

	2018		2019		2020	
	Count	%	Count	%	Count	%
Field Operations	39	78.0%	50	71.0%	65	69.0%
Training	1	2.0%	2	3.0%	2	2.1%
Warrants/Court Security/ Traffic	2	4.0%	4	6.0%	6	6.4%
Criminal Investigations	3	6.0%	5	7.0%	2	2.1%
Vice & Narcotics	0	0.0%	1	1.0%	2	2.1%
Communications	1	2.0%	2	3.0%	3	3.2%
CRT, SRO, etc.	4	8.0%	4	6.0%	13	14.0%
Not listed/Unknown	0	0.0%	2	3.0%	1	1.1%
<b>TOTAL</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>

**2020 Investigations by Complainant's Race and Gender**

Race/Gender of Complainants	2018		2019		2020	
	Count	%	Count	%	Count	%
<b>Minority</b>	14	28.0%	25	36.0%	31	33.0%
<b>Non-Minority</b>	20	40.0%	26	37.0%	24	25.5%
<b>Not listed/Unknown</b>	0	0%	2	3.0%	12	12.8%
Internal Investigations	16	32.0%	17	24.0%	27	28.7%
<b>TOTAL INVESTIGATIONS</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>
<b>Male</b>	13	26.0%	22	28.0%	35	37.2%
<b>Female</b>	21	42.0%	31	44.0%	31	33.0%
<b>Not listed/Unknown</b>	0	0.0%	0	0.0%	1	1.1%
Internal Investigations	16	32.0%	17	24.0%	27	28.7%
<b>TOTAL INVESTIGATIONS</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>

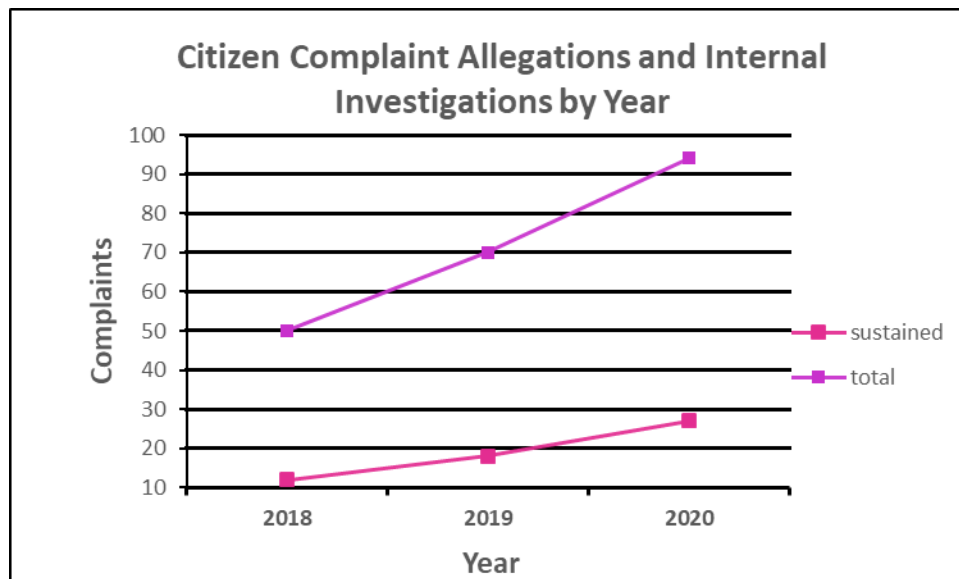
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## Investigations by Employee Race and Gender

Race/Gender of Employees	2018		2019		2020	
	Count	%	Count	%	Count	%
<b>Minority</b>	4	8.0%	4	6.0%	10	10.7%
<b>Non-Minority</b>	30	60.0%	47	67.0%	55	58.5%
<b>Not listed/Unknown</b>	0	0.0%	2	3.0%	2	2.1%
Internal Allegations	16	32.0%	17	24.0%	27	28.7%
<b>TOTAL</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>
<b>Male</b>	29	58.0%	47	67.0%	54	57.4%
<b>Female</b>	5	10.0%	4	6.0%	13	13.9%
<b>Not listed/Unknown</b>	0	0.0%	2	3.0%	0	0.0%
Internal Allegations	16	32.0%	17	24.0%	27	28.7%
<b>TOTAL</b>	<b>50</b>	<b>100.0%</b>	<b>70</b>	<b>100.0%</b>	<b>94</b>	<b>100.0%</b>

## Sustained Complaints

Twenty-seven investigations were sustained in 2020; none of the sustained represent complaints of bias-based policing.



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**Sustained Investigations**

IA #	COMPLAINANT RACE	COMPLAINANT GENDER	OFFICER(S), CIVILIAN(S) RACE	OFFICER GENDER	NATURE OF COMPLAINT
2020-DIV-0018	NOT LISTED	FEMALE	HISPANIC, WHITE	FEMALES	DUTY RESPONSIBILITIES
2020-DIV-0027	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0028	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0029	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0030	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0031	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0033	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0035	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0036	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0037	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0038	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-DIV-0045	WHITE	MALE	BLACK, WHITE	FEMALES	DUTY RESPONSIBILITIES
2020-DIV-0047	WHITE	FEMALE	WHITE	MALE	DUTY RESPONSIBILITIES
2020-IA-0002	WHITE	FEMALE	BLACK	MALE	DUTY RESPONSIBILITIES
2020-IA-0004	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0010	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0011	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0013	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0019	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0021	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0023	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0028	BLACK	MALE	WHITE	MALE	ARREST, SEARCH, AND SEIZURE
2020-IA-0030	WHITE	FEMALE	WHITE	FEMALE	GENERAL CONDUCT
2020-IA-0032	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0037	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0042	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION
2020-IA-0043	N/A	N/A	N/A	N/A	INTERNAL INVESTIGATION

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**Breakdown of Investigations by Nature of Complaint**

The below lists investigations by complaint category

Nature of Complaint	Count	%
ABUSE OF POSITION	2	2.1%
ARREST, SEARCH AND SEIZURE	6	6.4%
BIAS-BASED POLICING	10	10.6%
COURT APPEARANCES	1	1.1%
DRIVING	6	6.4%
DUTY RESPONSIBILITIES	11	11.7%
USE OF FORCE	11	11.7%
GENERAL CONDUCT	2	2.1%
RESPONSIBILITY FOR SAFETY AND SECURITY OF PERSONS AND PROPERTY	2	2.1%
SUBMISSION OF REPORTS	2	2.1%
TRUTHFULNESS	2	2.1%
UNDETERMINED	2	2.1%
UNPROFESSIONAL CONDUCT, RUDE, DISCOURTEOUS	10	10.6%
INTERNAL INVESTIGATIONS (includes one UOF investigations)	27	28.7%
TOTAL	94	100.0%

**Force Response Complaints and Investigations**

IA NUMBER	DATE	TYPE OF FORCE	COMPLAINT	DISPOSITION
2020-IA-0001	1/23/2020	HARD EMPTY-HAND	PUSHED, PUNCHED, CHOKED, PULLED	EXONERATED
2020-IA-0003	1/31/2020	POINTED FIREARM	HELD AT GUN POINT	CLOSED BY BWC
2020-IA-0017	5/11/2020	DISCHARGED FIREARM	INTERNAL INVESTIGATION	EXONERATED
2020-IA-0033	8/02/2020	EMPTY-HAND CONTROL	PHYSICALLY SHOVED CAUSING PAIN	EXONERATED
2020-IA-0034	8/07/2020	EMPTY-HAND CONTROL	THROWN FROM STEPS, LEGS PINNED	EXONERATED

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**Force Response Complaints and Investigations (continued)**

IA NUMBER	DATE	TYPE OF FORCE	COMPLAINT	DISPOSITION
2020-IA-0035	8/09/2020	CHEMICAL IRRITANT	DISCHARGED PEPPER BALLS	EXONERATED
2020-IA-0038	8/27/2020	TAKE-DOWN	KNOCKED LEGS FROM UNDER, PUSHED FACE TO CONCRETE	NOT SUSTAINED
2020-IA-0044	10/12/2020	CEW	TASED IN THE RAIN	CLOSED BY BWC
2020-IA-0045	10/19/2020	HARD EMPTY-HAND	SLAMMED INTO A VEHICLE	EXONERATED
2020-IA-0046	10/24/2020	HANDCUFFED	HANDCUFFS TOO TIGHT, CAUSED PINCHED NERVE	CLOSED WITHOUT MERIT
2020-IA-0048	11/11/2020	SOFT EMPTY-HAND	PUSHED AGAINST WALL, ROUGHED UP	EXONERATED
2020-IA-0049	11/26/2020	CEW, HARD- EMPTY-HAND	TASED, PUSHED, DISPLAYED FIREARM	PENDING
2020-IA-0050	12/16/2020	DISPLAYED FIREARM: show of force	POINTED FIREARM AT HEAD	CLOSED BY BWC